

Escalation Matrix for Grievance Redressal Mechanism

Details of	Contact Person	Address	Contact No.	Email Id
Customer care	Priyanka Jogle	Rustom Building, 4th Floor, Veer Nariman Road, Fort, Mumbai - 400001	+919152928550 (Working Hours: 9.30 AM to 6.00 PM)	support@stobox.in
Head of Customer care	Durgesh Gupta	Rustom Building, 4th Floor, Veer Nariman Road, Fort, Mumbai - 400001	+919833770743 (Working Hours: 9.30 AM to 6.00 PM)	durgeshgupta@bpwealth.com
Compliance Officer	Jatin Shah	203, SS House, Nehru Road, Opp. Petrol Pump, Vile Parle (E), Mumbai - 400057.	+919892896578 (Working Hours: 9.30 AM to 6.00 PM)	compliance@bpwealth.com
CEO	Rajeev Menon	24/26, Cama Building, Dalal Street, Fort, Mumbai - 400001	+91 22 6159 6100 (Working Hours: 9.30 AM to 6.00 PM)	investor@bpwealth.com

In absence of a response/complaint not addressed to your satisfaction, you may lodge a complaint with:

- SEBI at <https://scores.gov.in/scores/Welcome.html>
- NSE at <https://investorhelpline.nseindia.com/NICEPLUS/>
- BSE at <https://bsecrecs.bseindia.com/ecomplaint/frmlInvestorHome.aspx>
- CDSL at <https://www.cdslindia.com/Footer/grievances.aspx>

Please quote your Service Ticket/Complaint Ref No. while raising your complaint at SEBI SCORES/Exchange portal.